



## Application Agreement for www.bongoo.net Internet satellite services

Please send back this contract by mail to :

www.bongoo.net  
Crystal / OT Center  
Victoria – Mahe  
Republic of Seychelles

or per Fax to:

+49 (0) 731 14 06 47 11

or as filled and signed .pdf to:

order@bongoo.net

### 1. Personal Data:

**How to proceed:** Please fill out carefully your personal data. We can only process orders which contain all the requested information. Fill out one contract per order. Multiple sites on one satellite can get combined on one contract:

Mrs  Mr  Company

Name/ Company

Surname/ Type of corporation

Birthday or Founding Date of the Company

Company Register Number

VAT Nummer (USt. IdNr.) - Necessary for companies inside the European Union

Street

Number

Country – ZIP Code

City

Phone

e-mail Address

**Delivery Address for Equipment (only if different from above)**

Street

Number

Country – ZIP Code

City

### 2. Where do you intend to go online ?

In order to make sure you have chosen the right antenna size, please specify:

**Our location is: Latitude N/S:\_\_\_\_\_ Longitude W/E:\_\_\_\_\_** (in degrees and minutes/ in decimals)

**We do not know the exact location. We want to install near this city: \_\_\_\_\_**

We plan to install multiple sites (please add attachment by listing all sites and locations)

### 3. Choose best technology for your location:

KU-DSL (KU-Band) iDirect

C-DSL (C-Band) iDirect

S-DSL (C-Band) Comtech

H-DSL (KU-Band) iDirect

Bongoo.Net is a service of  
Bongoo.net A.G.  
Crystal / OT Center Victoria Mahe  
Http://www.bongoo.net  
E-Mail: [Sales@Bongoo.Net](mailto:Sales@Bongoo.Net)

Board Of Directors:  
Anne Lesparance  
  
Registered:  
048491 Victoria,  
Republic of Seychelles

Bank Details:  
Barclays Bank Seychelles Ltd.  
€ Account #: 766 4424  
\$ Account #: 766 3002  
SWIFT: BARCSCSC



# Application Agreement for www.bongoo.net Internet satellite services

## 4. Choose your service :

Please mark below the requested service:

### KU-DSL/C-DSL/H-DSL:

KU-DSL/C-DSL/H-DSL Services	up	down	Number of Sites	SAR 1:16	SAR 1:8	SCPC Type
<b>Fair Use Policy Services</b>						
Home TIN – Fair Use	64 kbps	128 kbps				
Home BRONZE – Fair Use	128 kbps	512 kbps				
Small Office SILVER – Fair Use	192 kbps	768 kbps				
Office GOLD – Fair Use	512 kbps	1024 kbps				
Office PLATINUM – Fair Use	512 kbps	2048 kbps				
Office ULTRA – Fair Use	1024 kbps	4096 kbps				
<b>Unlimited Services</b>						
Home TIN – Flat Unlimited Use	64 kbps	128 kbps				
Home BRONZE – Flat Unlimited Use	128 kbps	512 kbps				
Small Office SILVER – Flat Unlimited Use	192 kbps	768 kbps				
Office GOLD – Flat Unlimited Use	512 kbps	1024 kbps				
Office PLATINUM – Flat Unlimited Use	512 kbps	2048 kbps				
Office ULTRA – Flat Unlimited Use	1024 kbps	4096 kbps				

### S-DSL:

S-DSL Services	up	down	Number of Sites	SAR 1:4	SAR 1:2	SCPC Type
<b>Unlimited Services (for advance network use)</b>						
Symmetric 256/256 SDSL	256 kbps	256 kbps				
Symmetric 512/512 SDSL	512 kbps	512 kbps				
Symmetric 1024/1024 SDSL	1024 kbps	1024 kbps				
Symmetric 2048/2048 SDSL	2048 kbps	2048 kbps				

Monthly cost for this airtime is: \_\_\_\_\_ € / \$ (please have a look at our actual price list and fill in)

## 5. Additional Administrative fees

Yes, I need the following additional services. Please mark below. Activation fee will always be charged.

<b>Administrative fees:</b>		
<b>Administrative basic fees</b>	<b>one time</b>	
<b>Migration from other service provider - BRING YOUR OWN MODEM - and receive a credit note ! <sup>10)</sup></b>	-\$250	-160 €
Activation of satellite modem via standard procedures <sup>11)</sup>	\$299	180 €
Reactivation after "Non Payment" Blockade	\$299	180 €
Terminal Re- allocation (coordinate change)	\$299	180 €
<b>Service change fees</b>	<b>one time</b>	
Upgrade of service	\$299	190 €
Downgrade of service	\$299	190 €
<b>IP network Assignment fees</b>	<b>one time</b>	
Private IP 5 or 13 free Ips included (on service order)	free	free
Network change after modem activation from 5 to 13 Ips	\$299	190 €
Public IP /30 - 1 free IP (SCPC type, OFFICE unlimited and SDSL only)	\$299	190 €
Natted Public IP to first private one	\$299	190 €
DHCP Server on Modem (iDirect only)	\$299	190 €
<b>Extras fees</b>	<b>one time</b>	
VOIP Channel (SCPC type, Office unlimited and SDSL only)	\$399	249 €
local Phone number for inbound calls (in many countries)	\$399	249 €
local DNS cache in modem (iDirect only)	free	free
e-mail relay service with SPAM filter	free	free
Firewall protection of customer computers <sup>9)</sup>	free	free
10x speed software licence included	free	free

Bongoo.Net is a service of  
Bongoo.net A.G.  
Crystal / OT Center Victoria Mahe  
Http://www.bongoo.net  
E-Mail: [Sales@Bongoo.Net](mailto:Sales@Bongoo.Net)

Board Of Directors:  
Anne Lesparance  
  
Registered:  
048491 Victoria,  
Republic of Seychelles

Bank Details:  
Barclays Bank Seychelles Ltd.  
€ Account #: 766 4424  
\$ Account #: 766 3002  
SWIFT: BARCSCSC



## Application Agreement for www.bongoo.net Internet satellite services

### 6. Hardware:

www.bongoo.net offers to use your own equipment and to receive a **160 €/250 US\$ credit note** if your equipment is not locked by another provider and we can line it up on our capacity. This credit is not available for Home services.

**I already own equipment.** Please specify ALL model numbers and ALL serial numbers here. If you are migrating from another provider, please also specify your old provider by name & phone:

---

---

**We need new hardware. Please ship us:**



TT-6013

Low Cost 2 way satellite KU Band communication system,

- including iDirect 3000 NB series satellite modem,
- 1.2 meter Low Cost Chinese Antenna,
- 2 Watt Transmitter,
- 2x20 meters RG 11 cable, including connectors
- Pre-configuration of modem
- **Price: 1.649 \$ / 999 € per system**



TT-6066

Advanced 2 way satellite KU Band communication system,

- including iDirect eVolution X3 satellite modem,
- 1.8 meter Low Cost Chinese Antenna,
- 6 Watt Transmitter,
- 2x20 meters RG 11 cable, including connectors
- Pre-configuration of modem
- **Price: 2.747 \$ / 1.831 € per system**



TT-6016

Low Cost 2 way satellite C Band communication system,

- including iDirect 5000 series satellite modem,
- 1.8 meter High Quality Prodelin Antenna Circular
- 5 Watt Transmitter,
- 2x20 meters RG 11 cable, including connectors
- Pre-configuration of modem
- **Price: 3.954 \$ / 2.636 € per system**



TT-9010

Professional 2 way satellite C Band communication system,

- including Comtech EF Data 570 L satellite modem,
- 2.4 meter Heavy Duty Chinese Antenna,
- 12 Watt Transmitter,
- 2x20 meter RG 11 cable, including connectors
- **Price: 12.979 \$ / 8.653 € per system**

BUNDLES PRELOCKED for 12 months contract time to www.bongoo.net satellite capacity



## Application Agreement for [www.bongoo.net](http://www.bongoo.net) Internet satellite services

### 7. Hardware Shipment:

I would prefer to get the complete ordered system delivered to me by:

Pick up by customer in Germany – 240 \$ or 150 € (for one arranged pickup)

If you want to arrange pick up yourself, you are asked to pay for a restocking fee, as goods have to be forwarded from different locations.

Shipment by air, to next international airport worldwide – 870 US\$/580 € flat rate per 1.2 meter system, 1.860 US\$/1.240 € flat rate per 1.8 meter system and 3.510 US\$/2.340 € per 2.4 meter system

Please note, that we ship directly from our store and declare for the flat rate customs with EU customs. You will receive an Airway bill and be able to pick up the goods at the your closest international airport. On pick up you will have to declare customs and clear VAT in your country yourself. We guarantee safe arrival at the destination airport.

### 8. Decide for currency

We accept USD or EURO payments. Please specify the currency you prefer for all invoices of this contract:

EURO (€)

USD (\$)

### 9. Payments

Prepayment of equipment will be asked for all customers of [www.bongoo.net](http://www.bongoo.net). Please understand that this is our strict policy. All prices exclude local taxes, shipping or custom fees. Please keep in mind that you will have to pay for VAT or customs declaration to the freight carrier directly when you pickup the goods and import them into your country. Please transfer all funds in € or \$ to our bank account. You will receive the correct amount and payment details with your invoice.

Airtime is due in advance, as all our services are prepaid services in order to ensure the best possible price. Service will not get activated until funds have arrived. Payment must be processed in quarterly payment cycles. If customers do not pay for service in time, they will be disconnected without prior notice. Reactivation due to non payment will invoke a management fee of **299 US\$/180 €**. Reactivation will take at least 3 working days. Payment needs to be processed via one of the [Bongoo.net](http://www.bongoo.net) bank accounts, either in USD or in EURO.

I understand that in case money does not arrive in time, the only chance to prevent system shutdown will be to send a payment confirmation from my bank by fax prior the billing period expires. Only this can stop the deactivation process.

Minimum contractual period after service activation is **12 months**. During this period a [bongoo.net](http://www.bongoo.net) service activated terminal can only migrate to another provider if [www.bongoo.net](http://www.bongoo.net) agrees to the migration. [Bongoo.net](http://www.bongoo.net) purchased terminals are always locked for 12 months to [bongoo.net](http://www.bongoo.net) airtimes.

I have read and accepted these terms and conditions

Please sign here: \_\_\_\_\_

### 10. Legal disclaimer:

Customer shall obtain all licenses, permits and approvals required by any government and shall comply with all applicable laws, rules, policies and procedures of the applicable Government, and other competent authorities in the use or sale of the Products and Services. Customer will identify and hold harmless [www.bongoo.net](http://www.bongoo.net) for any violation or alleged violation by Customer of such laws, rules, policies or procedures. Customer shall not transmit, export or re-export, directly or indirectly, separately or as part of any system, the Products or any technical data (including processes and services) received from [www.bongoo.net](http://www.bongoo.net), without first obtaining any license required by the applicable Government, including without limitation and/or any other applicable competent authority. By accepting delivery, Customer agrees that none of the Products or technical data supplied by [www.bongoo.net](http://www.bongoo.net) under this agreement will be sold or otherwise transferred to any US-embargoed destination, any entity subject to a US denial order, or made available for use by or for, any military end-user, or in any military end-use located in or operating under the authority of any country identified in Country Group D:1 under Supplement No. 1 to Part 740 of the EAR without a US license. Customer also certifies that none of the products or technical data supplied by [www.bongoo.net](http://www.bongoo.net) under this agreement will be sold or otherwise transferred to, or made available for use by or for, any entity that is engaged in the design, development, production or use of nuclear, biological or chemical weapons or missile technology.

Using Telephony in most countries in this world also requires to own a licence as most countries regulate their telephone market. Often it is less work to apply for such a licence and legally operate your V-SAT or VOIP solution than paying fees and loosing the equipment. Of course we can support you, as we have already a lot of experience especially in African countries.

As owner and responsible person for the ordered internet system I am aware that I need to give notice to [www.bongoo.net](http://www.bongoo.net) if I resell the system to anybody else. I am also aware that I will be responsible for the content from a legal point of view, which will be transferred over the satellite link. On request, I will immediately switch off the system.

As confirmation of my identity I add a copy of my passport to this order. Companies must add their legal local government approved registration licence and the passport copy of the managing director or the IT department head.

---

City	Date	Signature	Passport Number
------	------	-----------	-----------------

Bongoo.Net is a service of  
**Bongoo.net A.G.**  
Crystal / OT Center Victoria Mahe  
[Http://www.bongoo.net](http://www.bongoo.net)  
E-Mail: [Sales@Bongoo.Net](mailto:Sales@Bongoo.Net)

**Board Of Directors:**  
Anne Lesparance  
  
**Registered:**  
048491 Victoria,  
Republic of Seychelles

**Bank Details:**  
Barclays Bank Seychelles Ltd.  
€ Account #: 766 4424  
\$ Account #: 766 3002  
SWIFT: BARCSCSC



## Application Agreement for www.bongoo.net Internet satellite services

### 11. Signature for Hardware order (in case required):

With my signature I confirm my above order for Hardware. Hardware delivery is a separate contract and independent from Internet Service. I accept www.bongoo.net general terms of business for Hardware delivery. I have understood that reselling the equipment without giving prior notice to www.bongoo.net is strictly prohibited due to international legal regulations. I accept that the hardware is locked for 12 months to bongoo.net capacity.

---

City	Date	Signature	Name in clear printed Letters
------	------	-----------	-------------------------------

### 12. Signature for Internet service:

With my signature I confirm my above order for Internet Service. Service is a separate contract. Minimum contract period is 12 months. I accept www.bongoo.net general terms of business for Internet Service.

---

City	Date	Signature	Name in clear printed Letters
------	------	-----------	-------------------------------

**Important Note:** Please do not forget to attach your passport copy/registration license and the signed end user disclaimer form, if you are not the end user of the system.