



bongoo.net Services



bongoo.net offers Entry DSL Services with (Fair Use) or without (Flat Use) monthly Data volume limit. With Fair use service - reaching FUP limit, the site is reduced in network priority. Flat Rate services are UNLIMITED in data volume. FUP limits are reset at midnight. P2P filesharing, VPN or advanced IP services, are not recommended for the DSL service type. VOIP is optional available for SCPC type or Office type services only. The service is perfect for browsing, e-mail and ftp in Home or Small Office or Office environments. Besides DSL - bongoo.net offers for advanced network requirements symmetric SDSL services which are suited for VPN or VOIP applications. Pricing reflects a minimum contractual period of 12 months. No Airtime deposit required for DSL Services. SDSL Services do require letter of credit. Airtime must be prepaid minimum for 3 months prior activation. Billing starts when site is online and activated, maximum 3 month after the booking. bongoo.net is a service technically operated by one of the largest European satellite teleports. The main offices of the company are located on Seychelles Islands to be nearer to its main customers in Africa. Inbound telephone numbers from

Administrative fees:

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Administrative basic fees	one time	
Migration from other service provider - BRING YOUR OWN MODEM - and receive a credit note ! ¹⁰⁾	-\$250	-160 €
Activation of satellite modem via standard procedures ¹¹⁾	\$299	180 €
Reactivation after "Non Payment" Blockade	\$299	180 €
Terminal Re- allocation (coordinate change)	\$299	180 €
Service change fees	one time	
Upgrade of service	\$299	190 €
Downgrade of service	\$299	190 €
IP network Assignment fees	one time	
Private IP 5 or 13 free Ips included (on service order)	free	free
Network change after modem activation from 5 to 13 Ips	\$299	190 €
Public IP /30 - 1 free IP (SCPC type, OFFICE unlimited and SDSL only)	\$299	190 €
Natted Public IP to first private one	\$299	190 €
DHCP Server on Modem (iDirect only)	\$299	190 €
Extras fees	one time	
VOIP Channel (SCPC type, Office unlimited and SDSL only)	\$399	249 €
local Phone number for inbound calls (in many	\$399	249 €
local DNS cache in modem (iDirect only)	free	free
e-mail relay service with SPAM filter	free	free
Firewall protection of customer computers ⁹⁾	free	free
10x speed software licence included	free	free

Hardware:

Hardware Starter Packages		USD price	EURO price	Shipment worldwide
TT-4010	TT-4010 Low Cost 2 way KU Band satellite communication system, including ViasatS1 satellite modem, 1,2 meter Low Cost Chinese Antenna, 2 Watt KU Band transmitter and Standard DRO LNB, 2x 10 meter RG 6cable BUNDLE LOCKED for 12 month contract time to bongoo.net satellite capacity	\$912	661 €	928 \$ or 580 €
TT-6011	TT-6011 Low Cost 2 way KU Band satellite communication system, including iDirect 3100 NB satellite modem, 1,2 meter Low Cost Chinese Antenna, 2 Watt KU Band transmitter and Standard DRO LNB, 2x 20 meter RG 11 cable BUNDLE LOCKED for 12 month contract time to bongoo.net satellite capacity	\$1.678	1.216 €	928 \$ or 580 €
TT-6066	TT-6066 Highly Efficient 2 way KU Band satellite communication system, including eVolution X3 satellite modem, 1,8 meter Low Cost Chinese Antenna, 6 Watt KU Band transmitter and Standard DRO LNB, 2x 20 meter RG 11 cable BUNDLE LOCKED for 12 month contract time to bongoo.net satellite capacity	\$2.841	2.059 €	928 \$ or 580 €
TT-6012	TT-6012 Low Cost 2 way C Band satellite communication system, including iDirect 5350 FULL VERSION satellite modem, 2,4 meter Antenna, 5 Watt C Band Transmitter and Low Noise DRO LNB, 2x 20 meter RG 11 cable BUNDLE LOCKED for 12 month contract time to bongoo.net satellite capacity	\$4.689	3.397 €	3,744 \$ or 2,340 €
TT-9010	TT-9010 High End C Band satellite communication system, including Comtech EF Data 570L SCPC satellite modem, 2,4 meter Low Cost Chinese C Band Circular Antenna, 12 Watt C Band Transmitter and PLL low noise Receive Combo, 2x 20 meter RG 11 type cable BUNDLE LOCKED for 12 month contract time to bongoo.net satellite capacity	\$13.109	9.500 €	3,744 \$ or 2,340 €
BRING YOUR OWN MODEM !	You already own a Modem ? You own already your antenna and your modem - perfect - so you can migrate in our www.bongoo.net network. (Possibly requires, that your old provider agrees to migrate your modem into our network.) Not available for HOME services.	250 \$ credit note on airtime !	160 € credit note on airtime !	-

EXPLANATIONS: 1) Fair User Policy Services do have daily volume limits - please refer to our FUP and SAR document 2) unlimited Services do not have any daily data volume limit 3) SAR services are based on Statistic Contention Ratios 4) Dedicated SCPC type-services are based on dedicated forward channels and not more than 1:8 SAR shared return channels 5) Explanation: One http requests causes one open IP session. Satellite networks are capable of handling a certain maximum number of parallel connections in order not to overload the satellite modem CPU. The onspeed tool reduces dramatically the number of open parallel sessions on the satellite stream. While in regular networks a normal PC consumes 30 or more parallel connections, in the bongoo.net network (thanks to onspeed), a PC only uses roughly 15. This dramatically improves the overall performance of the bongoo.net network. 6) Daily Volume Limits for Fair Use Services do not apply for Unlimited Services 7) Measurement is performed based on a 48 hour average with one PC connected, requesting http documents 8) depends on real download volume per PC as this dramatically affects the supported number of PCs. Estimation is based on 25 MB per PC and day in an Home Office Environment, 35 MB per PC and day in an Office Environment and 55 MB per PC and day in an Cybercafe Environment 9) only available when customer uses private IPs 10) not available in combination with HOME service grades. 11) SDSL services are suited for more advanced network requirements, such as RTP applications, VPN or VOIP - note that TCP based applications might have limitations in terms of performance due to satellite latencies